

ER2U Ltd

Suite 30, Fairfield Enterprise Centre, Fairfield Ind, Estate, Lincoln Way, Louth, Lincolnshire, LN11 0LS

Tel: +44 1507 66 55 63

Company No: 07048086 – VAT No: 985693548

Full Name:

Address:

.....

Tel No:

My Order ID is:

Reason for Return:

.....

.....

.....

Please tick the appropriate box

This item is	Faulty	Unwanted	Other
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If Other, please specify:

.....

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I understand that all faulty items will be refunded in full in accordance with the Distance Selling Directive. This does not affect my statutory rights. Items returned due to been unwanted are subject to a courier's charge of £15.00 and that this charge will be debited from my refund. You are within your rights to return the item yourself, however, postage charges incurred will not be refunded by ER2U Ltd. Items returned due to other circumstances may incur a charge, however, I have discussed this with a member of staff and I agree to the terms discussed verbally. This has also been clarified via written email.

Full Name:

Your Signature:

Today's Date:

Please put this form inside the box of the item you ordered. Failing to do so may cause additional delays in the processing of your refund.